

EDUCATION SERVICES



The Healthcare business of Thomson Reuters Education Services delivers a wide variety of support services. Education Services are designed to help you realize the value of your Micromedex and MercuryMD investment.

AWARENESS PROGRAM

Education Services helps you inform physicians, pharmacists, nurses, and medical librarians about the clinical knowledge resources available throughout your facility.

The Awareness Program spans a variety of communication and awareness assistance including:

- **Customizable e-mail templates** – describe your facility's current subscription and the importance of these resources, for you to distribute to your clinicians.
- **Presentations and newsletter copy** – prepared sessions you can present and text you can put into employee communications.
- **Customizable flyers** – modify for your needs, and then print for bulletin boards.

TRAINING SERVICES

Whether you're a new user or a seasoned expert, our Education Services training resources help you get the most out of your Micromedex and MercuryMD products.

Learn shortcuts, effective search strategies, and little-known features to save you time.

Our training services can help your healthcare professionals quickly get up to speed on effectively using the Thomson Reuters solutions.

- **Pre-recorded online sessions** – available to all customers, pre-recorded online training sessions give your facility the tools to utilize your clinical knowledge solutions.
- **Live web seminars** – speak directly to an expert during a monthly scheduled online class.
- **E-learning** – interactive simulations give your clinicians the flexibility to learn at their convenience with hands on practice.
- **On-site training** – for the most impact, Education Services can conduct training on site. Training team members will develop a personalized presentation based on your audience and hold sessions at your preferred location.
- **Instructor Guides** – instruction manuals created especially for those responsible for training on Micromedex products at your facility.

ABOUT THOMSON REUTERS

The Healthcare business of Thomson Reuters produces insights, information, benchmarks and analysis that enable organizations to manage costs, improve performance, and enhance the quality of healthcare. Thomson Reuters is the world's leading source of intelligent information for businesses and professionals. We combine industry expertise with innovative technology to deliver critical information to leading decision makers in the financial, legal, tax and accounting, scientific, healthcare and media markets, powered by the world's most trusted news organization. With headquarters in New York and major operations in London and Eagan, Minn., Thomson Reuters employs more than 50,000 people in 93 countries. Thomson Reuters shares are listed on the New York Stock Exchange (NYSE: TRI); Toronto Stock Exchange (TSX: TRI); London Stock Exchange (LSE: TRIL); and Nasdaq (NASDAQ: TRIN).

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Select Option '4' for Customer Support

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Call +1 651 244 4000,
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Increased awareness = increased usage throughout your facility

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